ION Science Ltd
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Returning Instrument(s) for Repair/Calibration

Before sending your instrument back for Service/Calibration, please contact ION Science for a unique Returns Number.

- **In line with IPR temporary imports, shipments should be sent using Customs Procedure Code (CPC) 51 000 00.**
- **ION Science can only re-export to the Sender.**
- **Repair/Service Products can no longer be Consolidated with new products and accessories.**
- **Courier export paperwork must state 'Temporary Export' and/or 'Returned for Repair'.**

IMPORTANT NOTE - When returning your instrument to Ion Science Ltd, please ensure you declare a true and correct value for Customs & Insurance Purposes (below). ION Science suggests an annual 20% depreciation off the original net buy price. (Minimum of GBP 250.00.)

Please detail the unique Returns Number and the appropriate Commodity Code: -

902750 00 00	Tiger family / Cub / MiniPID / MVI / SDK / Titan / Falco / TVOC 2 / spares and accessories
902710 10 00	GasClam / Panther / GasCheck / FirstCheck / Hydrosteel / SF6
902710 90 00	Spares / Accessories for above and standard leaks/Calchecks

Reminder to customer to NOT send gas cylinders.

To be completed by Customer before returning Instrument(s) for Repair.

Company Name:			
Company Address:			
Contact Name:			
Contact Email:			
Instrument(s):			
Serial No(s):			
Calibration:	Yes ☐ No ☐	Repair:	Yes ☐ No ☐
Please state reasons for returning the instrument:			
**Return Airway Bill No:		**Courier Name:	

**Mandatory Fields

Please quote the ION Science Returns Number and supply this completed form with the instrument.

TO BE COMPLETED BY ION SCIENCE Ltd (and then emailed to Customer before return of Instrument for Service / Repair).	
SAP A/C No	
Unique Returns No	
COMMODITY CODE	
Declared Value for Customs & Insurance	

For any questions, please contact Ion Science or email orders@ionscience.com

PD-FM-093-10